

# Terms & Conditions

## Terms Used

- A) Japan Adventure Tour, by Tambrook Bead & Trade, to be referred to as JA.
- B) The “client” is the person or persons who have made a confirmed booking with JA.

## Booking Acceptance

- A) A booking is accepted by JA, only when payment has been received in full.
- B) On receipt of payment, subject to availability and at our discretion, JA will reserve the client a place on the trip. A contract is only made between the client and JA upon the confirmations of your booking and our communication thereof to you.

## Payment Schedule

- A) Payments must be received on time by JA to secure booking. JA has the right to cancel any registration if payments are not received according to the payment schedule.

<b>Dates</b>	<b>Amount</b>
Time of Application	\$1000
October 1, 2018	50%
January 15, 2019	100%

## Cancellation

- A) Cancellation of a client’s booking must be confirmed in writing to JA. Cancellation charges will be calculated on the day notification is received by JA. The schedule below shows the amount or percentage of tour fare that will be imposed on the client according to the date that JA receives written confirmation of cancellation.

<b>Dates</b>	<b>% or Amount Charged</b>
Before August 1, 2018	Full Refund
Aug. 1 to October 15, 2018	\$500
Oct. 15 to Dec. 1, 2018	50%
After January 15, 2019	100%

- B) Once the tour has started, no refunds will be made under any circumstances for any unused part of the tour.
- C) If the reason for the client’s cancellation is covered by the client’s insurance policy; the client may make a claim under that policy.
- D) If for any reason client is unable to attend the Japan Adventure, client may transfer booking to another participant upon approval of JA.

## Terms & Conditions - cont.

### Reservations

A) It is the full responsibility of the client to check the accuracy of the dates booked upon receipt of their travel documents.

### Traveling

A) The client must observe the laws and regulations of Japan, including customs and foreign exchange regulations.

B) In the interest of safety there may be times when the JA representative has to make a decision. It is a condition of booking that the client must comply with the authority and decisions of the appointee JA representative. If the client does not comply with the JA representative and are not compatible with the general enjoyment and well-being of the members of the tour, JA reserves the right to exclude the client from continuing the tour. In such a case, Tambrook Bead & Trade will not be liable for any refund, compensations or any additional costs incurred by the client. JA cannot accept responsibility for the behavior of others on the tour nor if any activities are curtailed as a result.

### Insurance

A) The price of the JA tour does not cover travel insurance.

B) JA requires that the client purchase comprehensive travel insurance. It should cover the cost of cancellation, medical expenses, personal accident, person luggage, money and public liability before traveling. Travel insurance varies by individual State statutes and companies. JA accepts no responsibility for loss or personal damage to person belongings or liability for personal injury/death.

C) We will walk along cobblestone streets and uneven paths during the trip and falls may occur.

### Details and Conditions

A) There will be more than average walking and stairs while visiting Temples & Shrines. Some restaurant meals are served while seated on the floor. It is expected that a client is able to handle these expectations. The client must advise JA at time of reservation of any medical or physical conditions that may make it difficult to fulfill this part of the tour.

B) The client is responsible for all travel arrangements and costs to and from beginning and ending destinations in Japan.

C) It is the responsibility of the client to ensure they have a valid passport and Visa if required by Japan.

D) The client agrees that JA may take photographs and films of the client while on the tour and that these may be used in JA publicity without further consent.

E) Should the client have a complaint in respect of the tour, they should inform the JA representative as soon as possible during the course of the tour. If the matter cannot be resolved after the representative's best efforts to do so during the tour, the client's complaints should be made in writing within 28 days to Tambrook Bead & Trade for investigation. Claims made after the 28-day period will not be considered. If the client writes to Tambrook Bead & Trade via the Internet, a home address must be included for reply in writing.

F) Under no circumstances can Tambrook Bead & Trade be held responsible for weather conditions!

Signed by \_\_\_\_\_ Date \_\_\_\_\_